# Bentley House –2023/24

How to complete your booking for your BCU application.



# Step 1.

Apply to Birmingham City University accommodation team

Once you have done this, you will be allocated to one of our allocated BCU rooms. We will receive your details and create your booking for you.

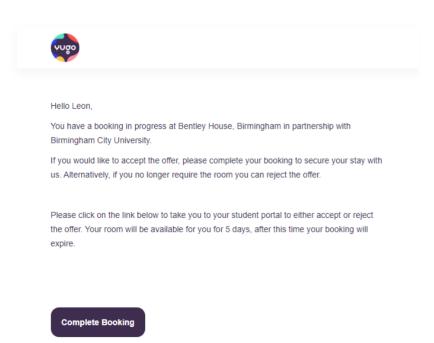
To complete your booking, you will need:

- 1. Guarantor details. Please ensure you have spoken to the person you will be nominating and ensure they are happy to be your guarantor.
- 2. Your bank card. To complete your booking, you will need to make the payment of £250 which is your advance rent. This will be deducted from your first instalment due in August.

## Step 2.

You will receive an email from Yugo – Bentley House asking you to create an account. Please follow the link to set your password.

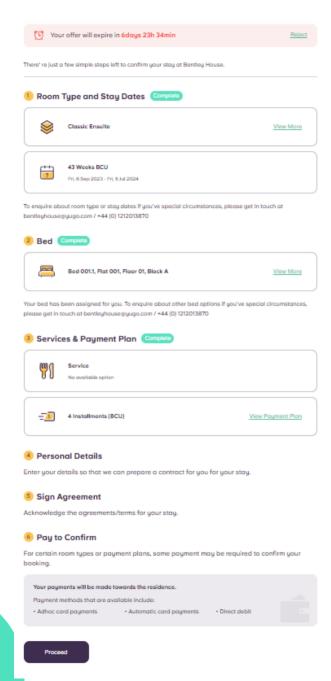




Please keep these details safe as this will be your portal throughout your stay. You will be asked to upload documents, complete pre arrival requirements and make any payments due.

Best Regards,

Bentley House Community Team



# Step 3.

Once logged into your account you will be able to see the booking we have created. This will detail the room you have been allocated, the weekly rent and the dates of your contract.



You will see the time you have left to complete the booking; this is set to 5 days. If you require longer than this period, please contact the team at Bentley House. If not complete within the timescale set the booking will expire, if this happens then you will need to contact your accommodation team at BCU to resubmit your application.

To confirm the booking please just click on the proceed button at the bottom of the page.

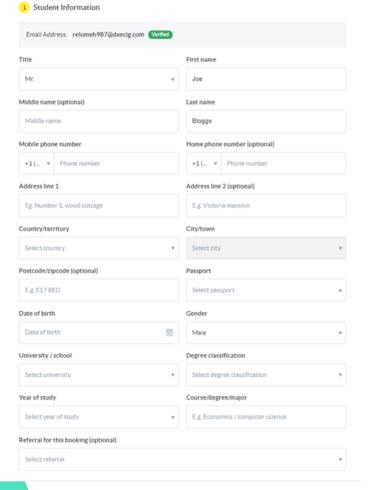
## Step 4.

#### 2 Guarantor Information

Your guarantor is someone who agrees to cover your payments if you are unable to pay them.

**Requirements:** He/she must be a domestic resident of United Kingdom. You may need to provide some proof of their residence address and identification after you confirm your booking

If you are unable to provide a guarantor, please reselect a payment plan by clicking Change Plan in your cart.



Please take note of the comments above, these are the requirements of your guarantor.

On both steps you will need to confirm the information is accurate to proceed.

#### 2 Guarantor Information

Your guarantor is someone who agrees to cover your payments if you are unable to pay them.

Requirements: He/she must be a domestic resident of United Kingdom. You may need to provide some proof of their residence address and identification after you confirm your booking

If you are unable to provide a guarantor, please reselect a payment plan by clicking Change Plan in your cart.

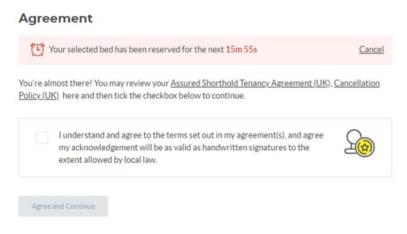
#### Select quarantor Add New Guarantor Email address Miss. test@vahoo.com First name Middle name (optional) Middle name Leon Last name Mobile phone number 01212013870 Preece +1 (U... = Home phone number (optional) Date of birth +1 (U... Thone number 1995-01-12 Address line 1 Address line 2 (optional) Bentley House 10 Moland street Country/territory City/town United Kinadom Birminaham Postcode/zipcode (optional) Relationship with student B4 7AU Step parent

I confirm that the information I have provided is true, complete and accurate such that it may be included as part of the terms in my agreement(s).

Continue

## Step 5.

You can now review your assured shorthold tenancy agreement (your contract with us) and our cancellation policy. Once you have read and understood the terms please tick the box and select agree and continue.



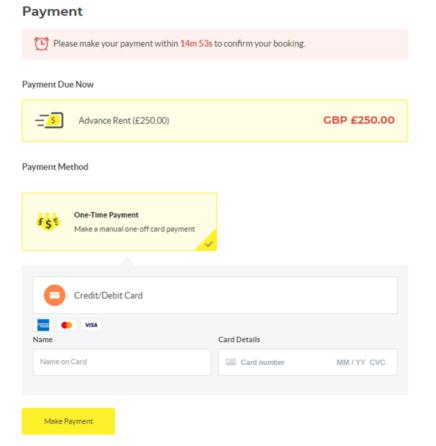


Please use the blue headers to check the full details of your booking, you can check your flat members gender, how many other students are booked, the full rent due and rental breakdown.



# Step 6.

You can now make the advance rent payment of £250, this will complete your booking and secure your room with Bentley House.





# Step 7.

Your booking at Bentley House for 2023/24 is now complete and you will receive a confirmation email.

Don't forget to complete the steps below to complete your requirements

- Submit your emergency contact details
- Your guarantor will need provide documents to complete their guarantor application. You
  will need to print your agreement and arrange for them to sign the last page in front of a
  witness (this cannot be yourself). You can then upload this onto your portal along with
  their ID and proof of address dated within the last 6 months.
- We will contact you again with the next steps prior to your move in date.





We look forward to welcoming you to your new home away from home!

With an extensive events calendar, we will bring you detox days, cheese and wine nights, information on careers and academic support.

Stay in touch with us via our social media pages and our closed Facebook group:

YUGO



Bentley House Residents 2023 - 2024